

Grievance Procedures

This notice is effective November 1, 2022.

GRIEVANCE PROCEDURE

Please contact the following with any concerns or complaints related to your experience at the Center. Complaints are reviewed and acted upon as they are received.

Administrator:

860-446-7800

Email: markgombotz@csasurgery.com

The patient, family member, and visitor to the Center may contact the following if not satisfied with the outcome of their complaint:

**Connecticut Department of
Public Health**

410 Capitol Avenue
Hartford, CT 06134-0308
1.800.509.7400
TTY 860.509.7179

Medicare Ombudsman

1-800-633-4227
[https://www.cms.gov/center/special-
topic/ombudsman/medicare-beneficiary-
ombudsman-home](https://www.cms.gov/center/special-topic/ombudsman/medicare-beneficiary-ombudsman-home)

**Accreditation Association for
Ambulatory Health Care**

Phone: 847-853-6060 • Email: info@aaahc.org